

Enterprise Data Group

Return Policy and Warranty

Returns – Enterprise Data Group offers a 30 day from the date of sale. No item may be returned without a Return Merchandise Authorization (RMA) Number from our customer service department. Non-defective items can only be returned if they were purchased directly from Enterprise Data Group and must be returned in unused condition and in the unopened, original packaging - due to the nature of our products, we cannot authorize the return of a product that has been opened and/or removed from its original packaging.

All returns are subject to a 15% restocking fee.

Warranty – Enterprise Data Group’s products are warranted against defects in packaging, material and workmanship for 90 days from the original purchase. No item may be returned without a Return Merchandise Authorization Number from our customer service department. Defective items will be repaired, replaced or refunded at our discretion. Damage caused by neglect, abuse, misuse, alteration of the product, or improper storage is not covered by this limited warranty. **Please contact the respective manufacturers for their warranty process:**

Hewlett Packard Enterprises: 800-474-6836

IBM: 888-426-6334

Fuji: 800-755-3854 x8364

Quantum: 800-677-6268